

Chatham-Kent Children's Services

Thank you for Your Comments

Your feedback is important to us and helps us improve our service. Tell us what was good or bad about your experience working with the Chatham-Kent Children's Services.

Feel free to contact us if you have any specific questions or comments about any service you have received.

**" The child is our
priority "**

Our service delivery places
a value on:

**Service Excellence
Responsiveness
Innovation
Collaboration
Diversity**



495 Grand Avenue West
Chatham, Ontario
N7L 1C5

Phone: 519-352-0440
Fax: 519-352-4152

Confidential Family Feedback Form



Child Protection Services



We really want to know what you think. Your information will be kept confidential. Please take a few minutes to complete the questions and return this form to Chatham-Kent Children's Services using the attached postage-paid envelope.

- 1) I was treated with respect. A) Strongly Agree B) Somewhat Agree C) Somewhat Disagree D) Strongly Disagree

- 2) My Worker(s) took the time to listen to my point of view. A) Strongly Agree B) Somewhat Agree C) Somewhat Disagree D) Strongly Disagree

- 3) My Worker(s) helped me identify my family's strengths. A) Strongly Agree B) Somewhat Agree C) Somewhat Disagree D) Strongly Disagree

- 4) I clearly understood why the agency became involved with my family. A) Strongly Agree B) Somewhat Agree C) Somewhat Disagree D) Strongly Disagree

- 5) I clearly understood what I had to do to close my case. A) Strongly Agree B) Somewhat Agree C) Somewhat Disagree D) Strongly Disagree

- 6) I would feel comfortable contacting the agency in the future. A) Strongly Agree B) Somewhat Agree C) Somewhat Disagree D) Strongly Disagree

7) What part of our involvement did you find helpful?

8) As a result of your involvement with the agency what changed for your family?

9) What part of our involvement could we improve upon?



Mission: "Working with our community to strengthen families and promote the well being and safety of children and youth"