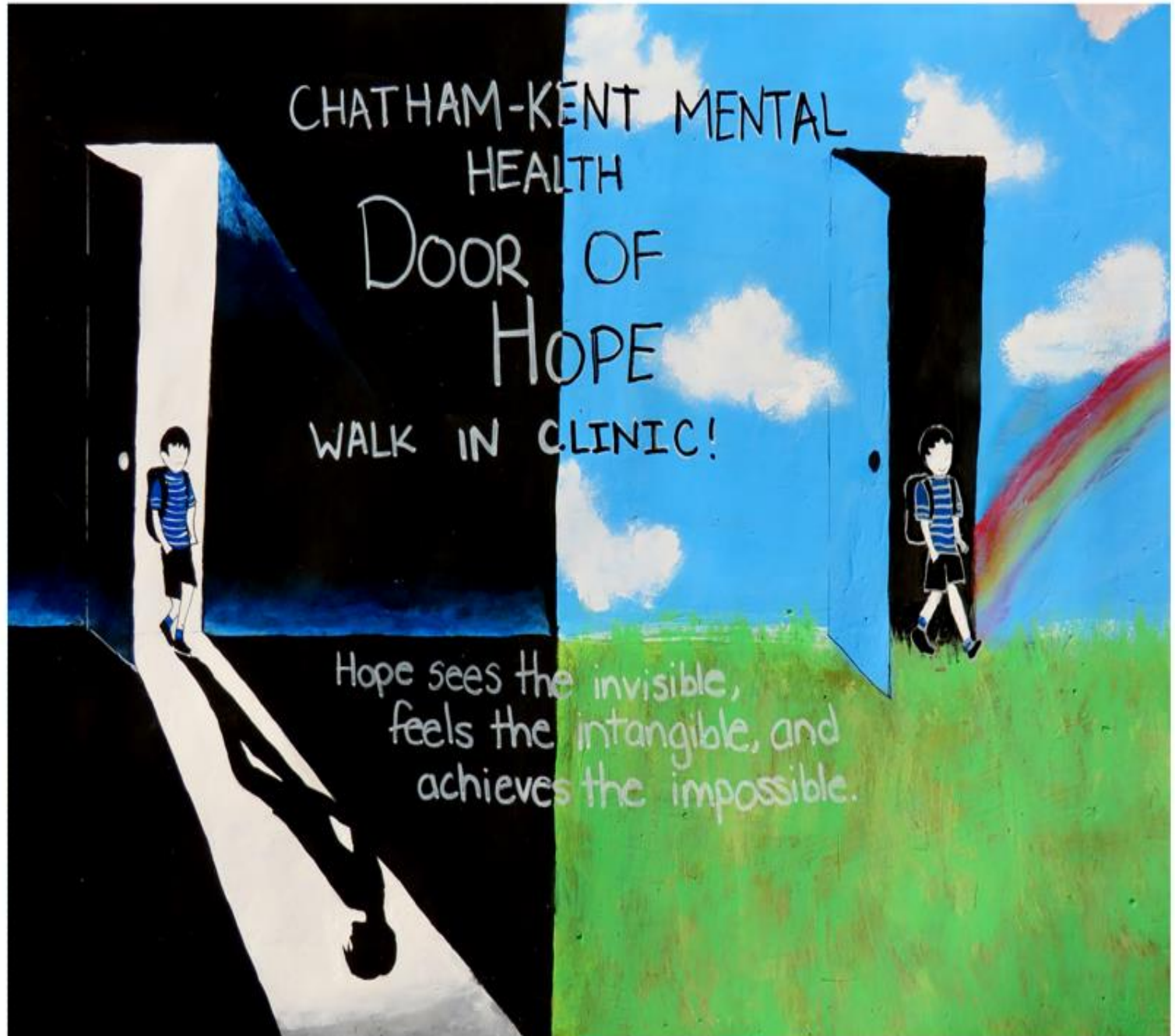




Chatham-Kent
Children's Services

Services pour les enfants
de Chatham-Kent

Brief Service (Walk-in Clinic) Update 2017-2018



Strategic Planning

Strategic Directive	Indicator	QI	QII	QIII	QIV	Total	Target
Provide inclusive and accessible services through an accountable and transparent system	# Walk-in visits	34	16	31	18	99	100

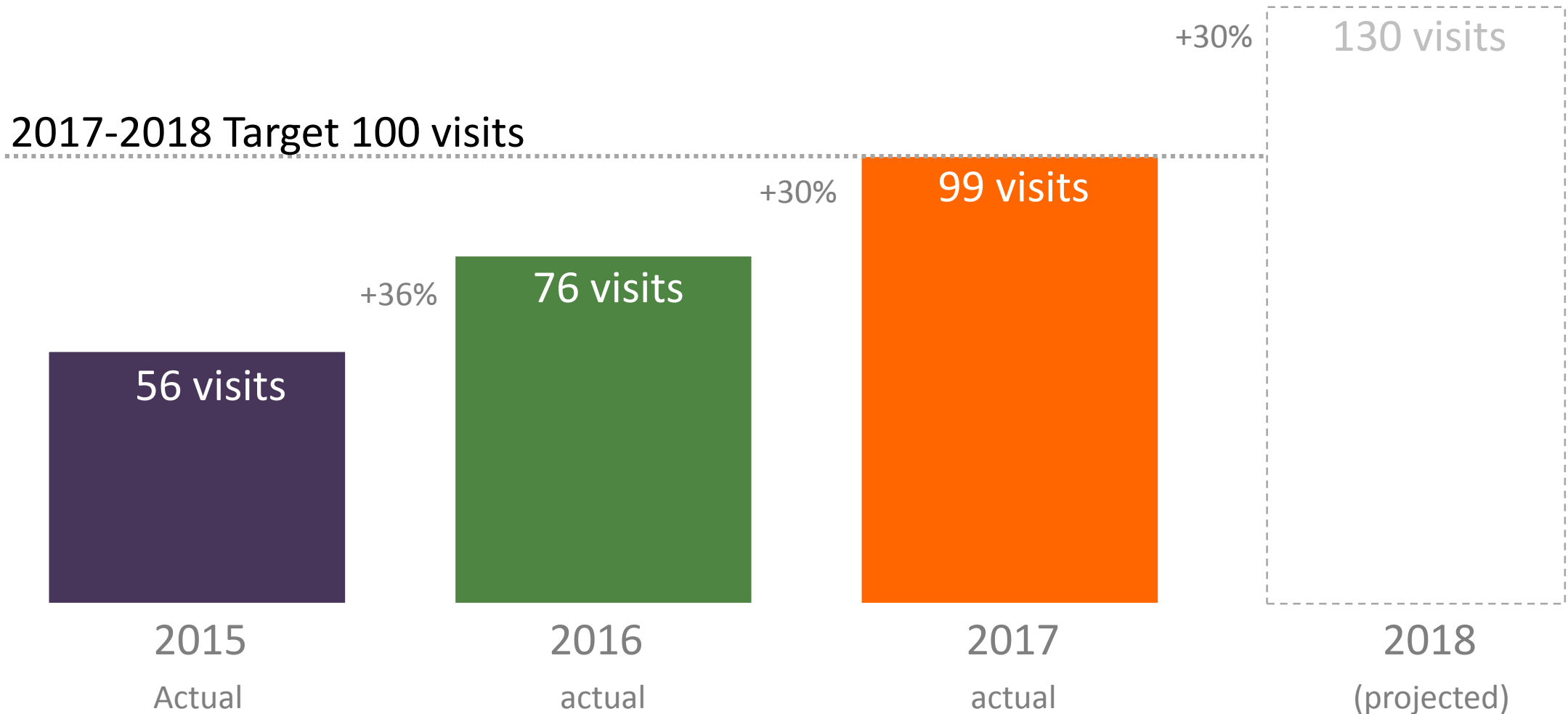
Walk-in Service Trends

91 Children/youth (and their families) visited this fiscal year.

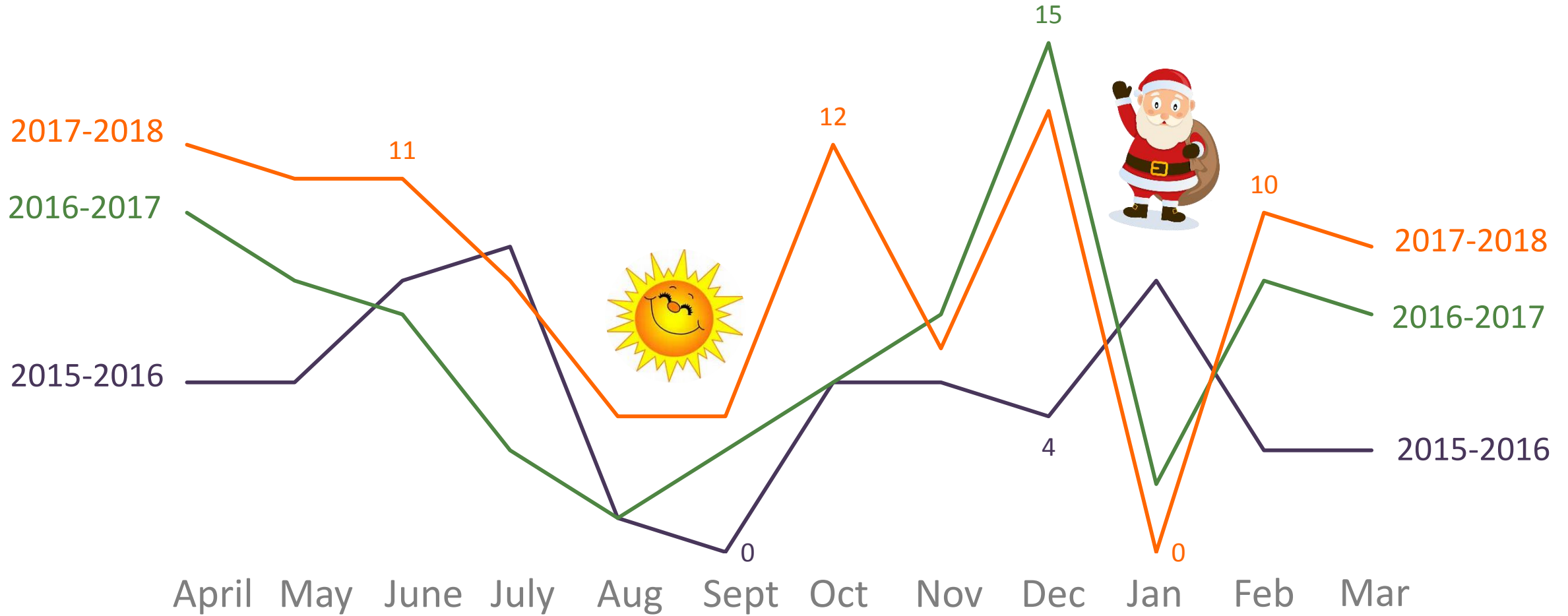
6 Children/youth visited more than once...

99 Total Single sessions

Walk-in visits steadily increasing since 2015



Seasonal attendance trends fairly consistent



How does our community use Single Session?

Approx. 7% Children/youth are repeat visitors to Walk-in Clinic



How does our community use Single Session?

Approx. 20% Children/youth who attend Walk-in do not require further service (30 days before/after).



Walk-in Client Satisfaction

92 Parents/youth completed a satisfaction survey last year.

(Recall: There were 99 Walk-in visits—though, for a single visit, the parent and child may have both completed a survey—so we aren't able to calculate the exact Response Rate.)

Walk-in Client Satisfaction



We asked clients: “What are **one or two things** that stood out for you in the conversation that were **useful and will stay with you when you leave?**”

Here are some of their responses...

Understanding how I'm feeling and helping me plan steps to help. Also having someone to talk to besides the teacher or the principal is great and makes me feel happier. Thank you!

Coping strategies such as using “I statements,” thermometer and star breathing.

My son liked drawing a picture of his worry bug. He also liked the idea of making his bug... seem less scary. He chose to send it to space in a box.

Saying "no" to the anxiety monster...

That they felt my son didn't have mental health issues... and that I was doing everything I should.

Walk In Dates ~ 2018

Chatham-Kent Children's Services

495 Grand Ave W. Chatham

OPEN

1st & 3rd Wednesday

Circled
in
RED



1:00pm - 7:00pm

Last session begins at 5:30

January						
Su	Mo	Tu	We	Th	Fr	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

February						
Su	Mo	Tu	We	Th	Fr	Sa
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28			

March						
Su	Mo	Tu	We	Th	Fr	Sa
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

April						
Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

May						
Su	Mo	Tu	We	Th	Fr	Sa
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

June						
Su	Mo	Tu	We	Th	Fr	Sa
				1	2	
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

July						
Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

August						
Su	Mo	Tu	We	Th	Fr	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

September						
Su	Mo	Tu	We	Th	Fr	Sa
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

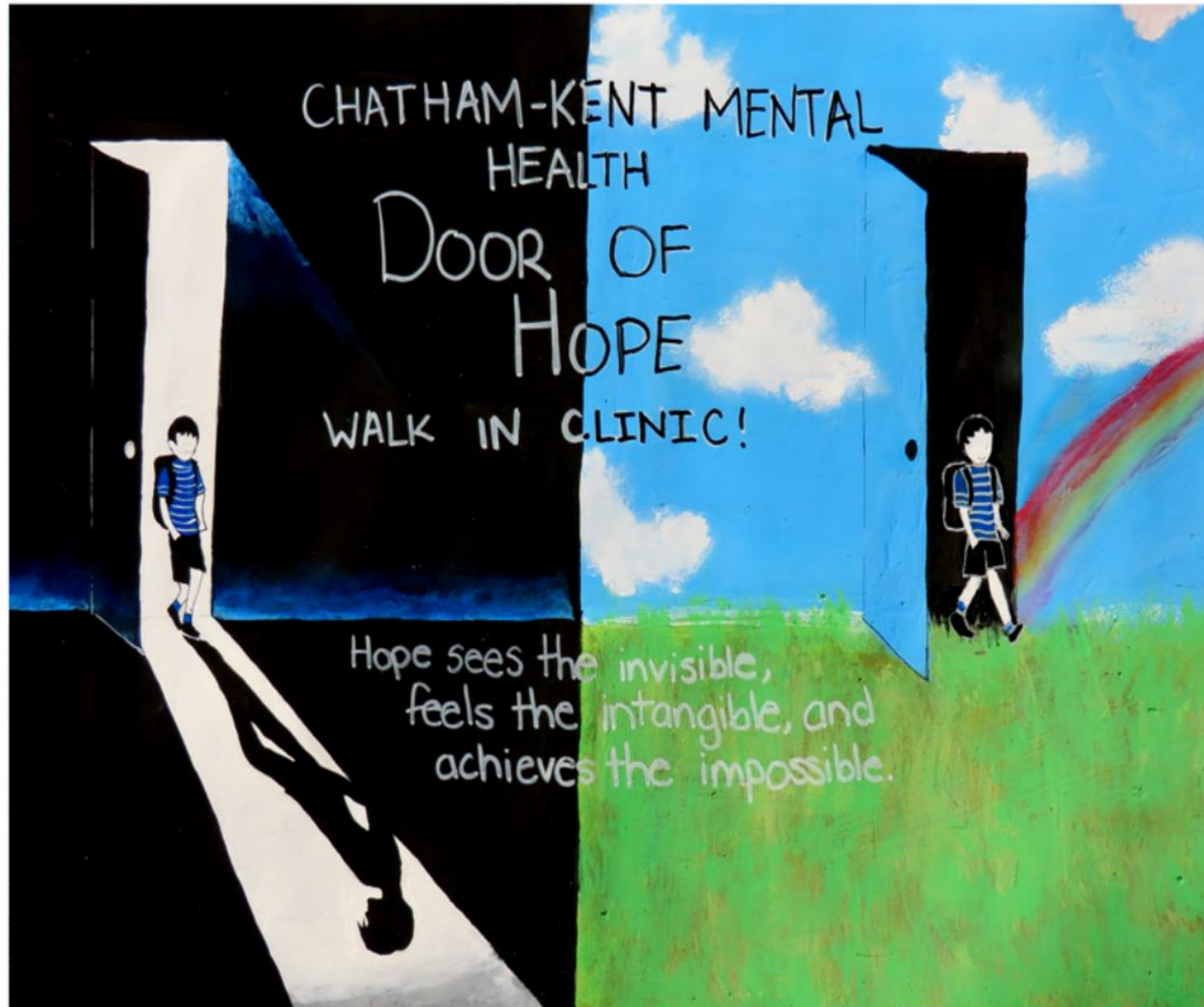
October						
Su	Mo	Tu	We	Th	Fr	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

November						
Su	Mo	Tu	We	Th	Fr	Sa
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

December						
Su	Mo	Tu	We	Th	Fr	Sa
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

Walk In Counselling Clinic

Chatham-Kent Children's Services • 495 Grand Ave W. Chatham



Sometimes a single session is all you need.

The **Walk In Clinic** offers quick access to free counselling services for families with children ages 6-17 years old.

OPEN

1st & 3rd Wednesday

of each month

1:00pm - 7:00pm

Last session begins at 5.30

No appointment necessary!

For more information, please call

519-352-0440 (press 2)

